



VIDAUS REIKALŲ  
MINISTERIJA

# Temporary protection directive in Lithuania: home away from home

Agneta Ladek

Ministry of the Interior of the Republic of Lithuania

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At the PL-LT border

Spread of information

First registration center

Various scenarios

Situation in numbers

Future challenges



# AT THE PL-LT BORDER



- Guards from the State border guard service (VSAT)
- Volunteers from the paramilitary organisation Riflemen's Union
- Telecommunication operators



# SPREAD OF INFORMATION



<https://ltua.lt>

**INFORMACIJA KARO PABĖGĖLIAMS IŠ UKRAINOS**  
**INFORMATION FOR WAR REFUGEES FROM UKRAINE**

**KODĖL SVARBU REGISTRUOTIS?**  
 Būtina registruotis, kad galėtume Jumis pasirūpinti ir sudaryti sąlygas teisėtai likti Lietuvoje.

**WHY IS IT IMPORTANT TO REGISTER?**  
 It is necessary to register so that we can take care of you and create conditions for you to stay legally in Lithuania.

**REGISTRACIJOS CENTRAI**  
 (veikia visą parą):  
 Vilniuje (Minties g. 3)  
 Kaune (Vytauto pr. 79)  
 Klaipėdoje (Paryžiaus Komunos g. 16A)  
 Šiauliuose (J. Jablonskio g. 16)  
 Alytuje (Pramonės g. 1B)  
 Marijampolėje (Parko g. 9)  
 Daugiau informacijos: [www.ltua.lt](http://www.ltua.lt)

**REGISTRATION CENTRES**  
 (open 24 hours):  
 Vilnius (Minties St. 3)  
 Kaunas (Vytauto Ave. 79)  
 Klaipėda (Paryžiaus Komunos St. 16A)  
 Šiauliai (J. Jablonskio St. 16)  
 Alytus (Pramonės St. 1B)  
 Marijampolė (Parko St. 9)  
 More information: [www.ltua.lt](http://www.ltua.lt)

<p><b>KARŠTOJI LINIJA</b>                  MIGRATION HOTLINE</p> <p>+370 5 271 7112                  Klaukianų alėja                  7.30 – 21.00 val.                  Every day from                  7.30 to 21.00  <a href="http://migracija.lrv.lt">migracija.lrv.lt</a></p>	<p><b>HUMANITARINĖS PAGAUBOS LINIJA</b>                  HUMANITARIAN AID LINE</p> <p>+370 684 98 688                  Visą parą                  24 hours a day  <a href="http://redcross.lt">redcross.lt</a>  <a href="http://maltieciai.lt">maltieciai.lt</a>  <a href="http://caritas.lt">caritas.lt</a></p>	<p><b>APGYVENDINIMO KARŠTOJI LINIJA</b>                  ACCOMMODATION HOTLINE</p> <p>+370 677 22222                  Visą parą                  24 hours a day  <a href="http://stipruskartu.lt">stipruskartu.lt</a></p>
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**INFORMATION FOR A WAR REFUGEE FROM UKRAINE**

**HOTLINES:**

<p><b>MIGRATION HOTLINE</b>                  +370 5 271 7112                  (I–IV 07.30–16.30 and                  V 07.30–15.15)  <a href="http://www.migracija.lrv.lt">www.migracija.lrv.lt</a></p>	<p><b>ACCOMMODATION HOTLINE</b>                  +370 677 22 222                  (24 hours a day)  <a href="http://www.stipruskartu.lt">www.stipruskartu.lt</a></p>	<p><b>HUMANITARIAN AID LINE</b>                  +370 684 98 688                  (24 hours a day)                  You can also look for help                  through the mobile app:</p> 
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The latest information is available at: [www.ltua.lt](http://www.ltua.lt)

**IF YOU DON'T HAVE A PLACE TO LIVE**

Register at the 24-hour Registration Centre, where you will get information, essential medical aid, and temporary accommodation (up to 72 hours).

Registration:  
 I–VII 09.00–18.00:  
 • Vilnius (Minties Street 3)  
 • Kaunas (Vytauto Avenue 79)  
 • Alytus (Pramonės Street 1B)  
 I– V 09.00–18.00:  
 • Klaipėda (Paryžiaus Komunos Street 16A)  
 • Panevėžys (Vienybės Square 38)  
 • Šiauliai (J. Jablonskio Street 16)  
 Only temporary accommodation and essential aid  
 • Marijampolė (Parko Street 9)

**IF YOU HAVE A PLACE TO LIVE**

Register at the Migration Department. Opening hours. I–IV 07.30–16.30, and V 07.30–15.15:

Vilnius (Minties Street 3)  
 Kaunas (Vytauto Avenue 79)  
 Klaipėda (Paryžiaus Komunos Street 16A)  
 Šiauliai (J. Jablonskio Street 16)  
 Alytus (Pramonės Street 1B)  
 Marijampolė (Kęstučio Street 1)  
 Panevėžys (Vienybės Square 38)  
 Utena (Maironio Street 4) (I–IV 08.00–17.00, V 08.00–15.45)  
 Telšiai (Žemaitės Street 34)  
 Tauragė (Stoties Street 15)  
 Visaginas (Veteranų Street 13) (I–IV 08.00–17.00, V 8.00–15.45)

**RESIDENCE PERMIT**

After the registration, you will be able to get a permit of temporary residence in Lithuania or a national visa, subject to fast-track procedure.

**WORK IN LITHUANIA**

Register and ask questions at the Employment Service, tel.: 1883, +370 66 11 0885 or email: [info@uzt.lt](mailto:info@uzt.lt), also:

+370 658 26 755 Vilnius  
 +370 374 09 882 Kaunas  
 +370 658 24 346 Klaipėda  
 +370 616 46 608 Šiauliai  
 +370 610 38 727 Panevėžys  
 +370 672 98 949 Alytus  
 +370 607 54955 Marijampolė  
 +370 672 28 204 Jonava

For more information, visit: [www.uzt.lt/ua/](http://www.uzt.lt/ua/)

**HEALTH SERVICES**

After the registration, you will be able to get free health services at a medical establishment of the municipality where you are registered. Contact information:  
 • information on health services tel.: +370 5 232 2222  
 • emergency medical aid tel.: 112  
 • vaccination against COVID-19 tel.: 1808, if you call from a non-Lithuanian number, dial: +370 66 01 1808

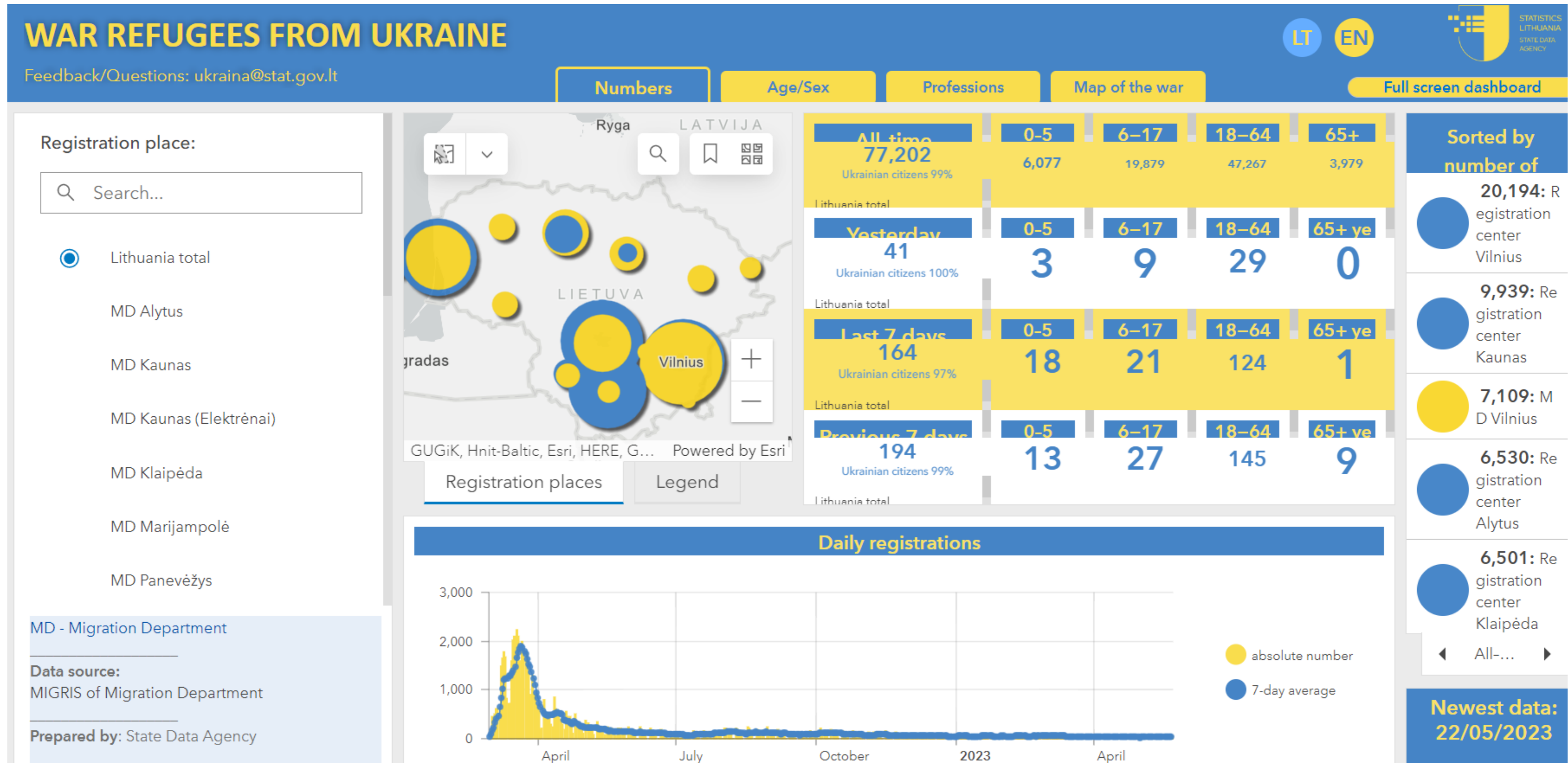
For more information, please visit: [www.ligoniukasa.lrv.lt/en/](http://www.ligoniukasa.lrv.lt/en/)

**FREE PSYCHOLOGICAL SUPPORT**

Emotional support in Russian:  
 • 1809, or +370 664 65 792  
 I–V 18.00–21.00; VI–VII 12.00–15.00  
 Video consultations of psychologists in Russian and Ukrainian:  
[www.manodaktaras.lt/slava-ukraini](http://www.manodaktaras.lt/slava-ukraini)

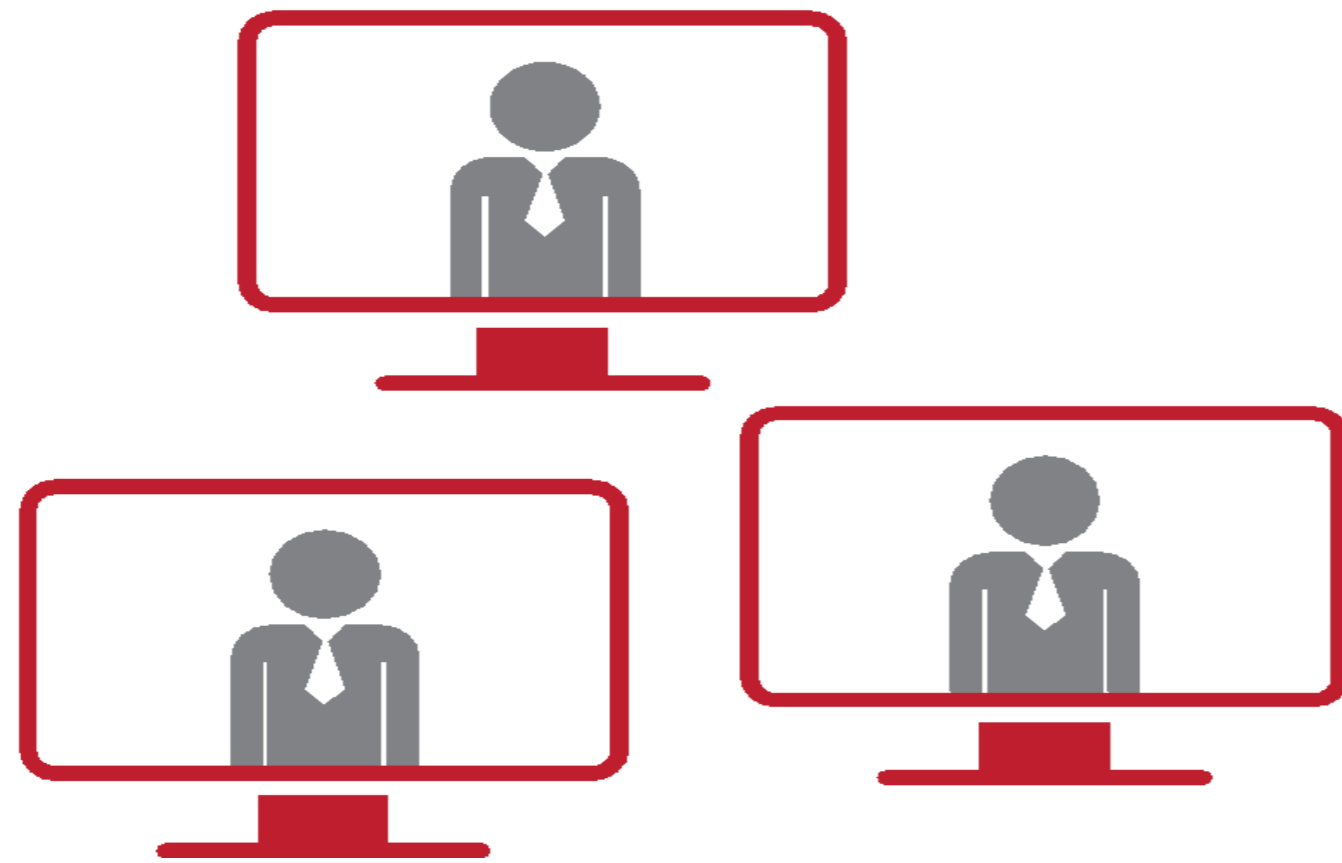
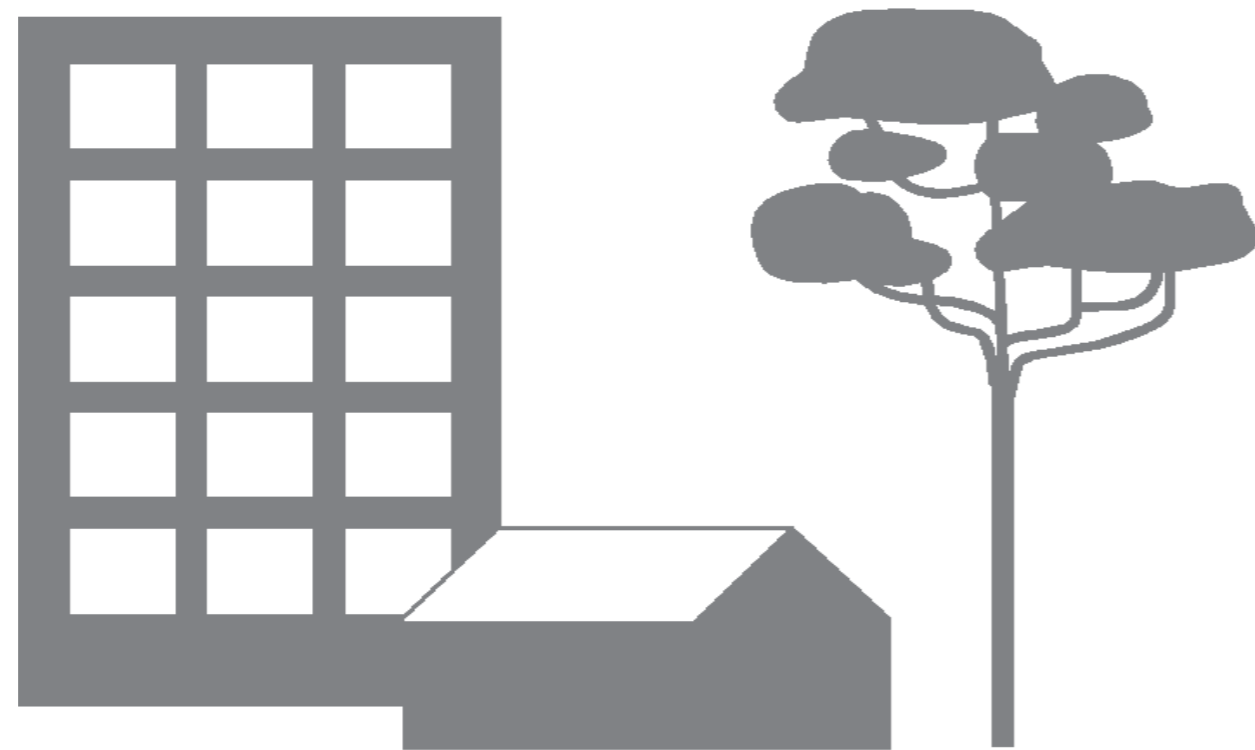


# SPREAD OF INFORMATION



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- Institutional cooperation
- NGOs at the same table
- From case management to systematic change
- Sharing is caring!
- Extreem luck in having unprecedented support from civil society together with municipalities, NGOs!



# ALGORITHM OF THE RECEPTION OF UA REFUGEES



- More than 50% of UA refugees are being accommodated in private houses (10% provided by state institutions and municipalities).
- App. 30 000 people were accommodated in private housing through the civic initiative “Strong together”



# FIRST REGISTRATION CENTER



- From open to close
- Prevention of human trafficking and victimisation
- Risk management
- Center for transit
- Procedures - uniform does it's miracles!





# FIRST REGISTRATION CENTER

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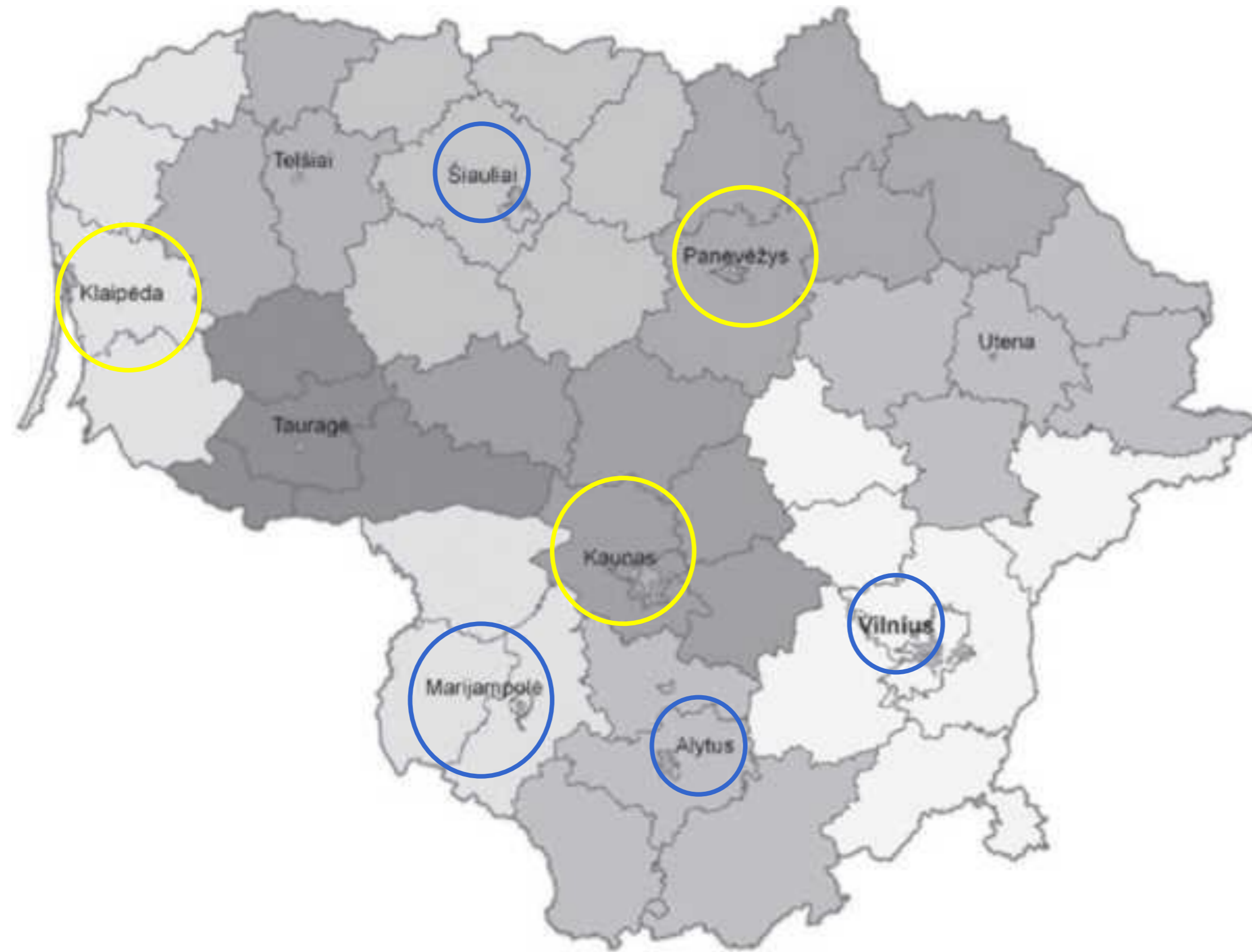
Hub of institutions&services:

- Police department (coordination, risk management, prevention etc.)
- Municipality (social welfare, accomodation etc.)
- Mobile groups of Migration department (registration, permits etc.)
- State institutions (emergencies and health services, employment, children rights protection, psychological and emotional support etc.)
- NGOs (humanitarian aid, accomodation etc.)
- The paramilitary organisation Riflemen's Union (security of entrance, public order)



# FIRST REGISTRATION CENTER

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- **Alytus**
  - **Kaunas**
  - **Klaipėda**
  - **Marijampolė**
  - **Panevėžys**
  - **Šiauliai**
  - **Vilnius**
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- **From TPD to integration**  
(accommodation, education, employment, healthcare)



# VARIOUS SCENARIOS

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## Low flow scenario:

- 1 registration center
- 7 registration centers

## High flow scenario:

- 1 registration center for individuals
- Public places for massive accommodation with mobile migration services (add.up to 30 000)

## Present scenario:

- No RC
- 1 hotline, all services are provided in municipalities



# SITUATION IN NUMBERS

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- In total **77 231** (out of them **26 308** children up to 18)  
76 421 temporary protection; 104 national visa; 12 asylum; 492 non-visa;  
46 legal status changed; 156 medical treatment; left/no possibility to contact  
6504.
- Valid TPP **46 345**, out of them digital TPP 39 630, declined TPP 3134, terminated TPP  
52.
- Since the war **25 256** employed (high qualified 8.2%, middle qualified 73.1%, low  
qualified 18.7%, majority 30-49 years old), unemployed 3201 (majority women).
- For very long time Lithuania was #3 in EU for Ukrainian refugees per capita.



# THE OPINION OF THE INHABITANTS OF LITHUANIA/18-74

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**1**

91% do not support Russia's behaviour against Ukraine

**2**

88% agree to give asylum to UA war refugees

**3**

52% would temporary share their own accommodation with UA war refugees

**4**

Third of inhabitants have place for temporary accommodation at their home

**5**

Majority would accommodate UA refugees due to emotional reasons

**6**

The ones who would accommodate lack information about compensations, reception conditions.

**7**

The ones who wouldn't accommodate are in doubt about their own future, finances, practical reception issues etc.

**8**

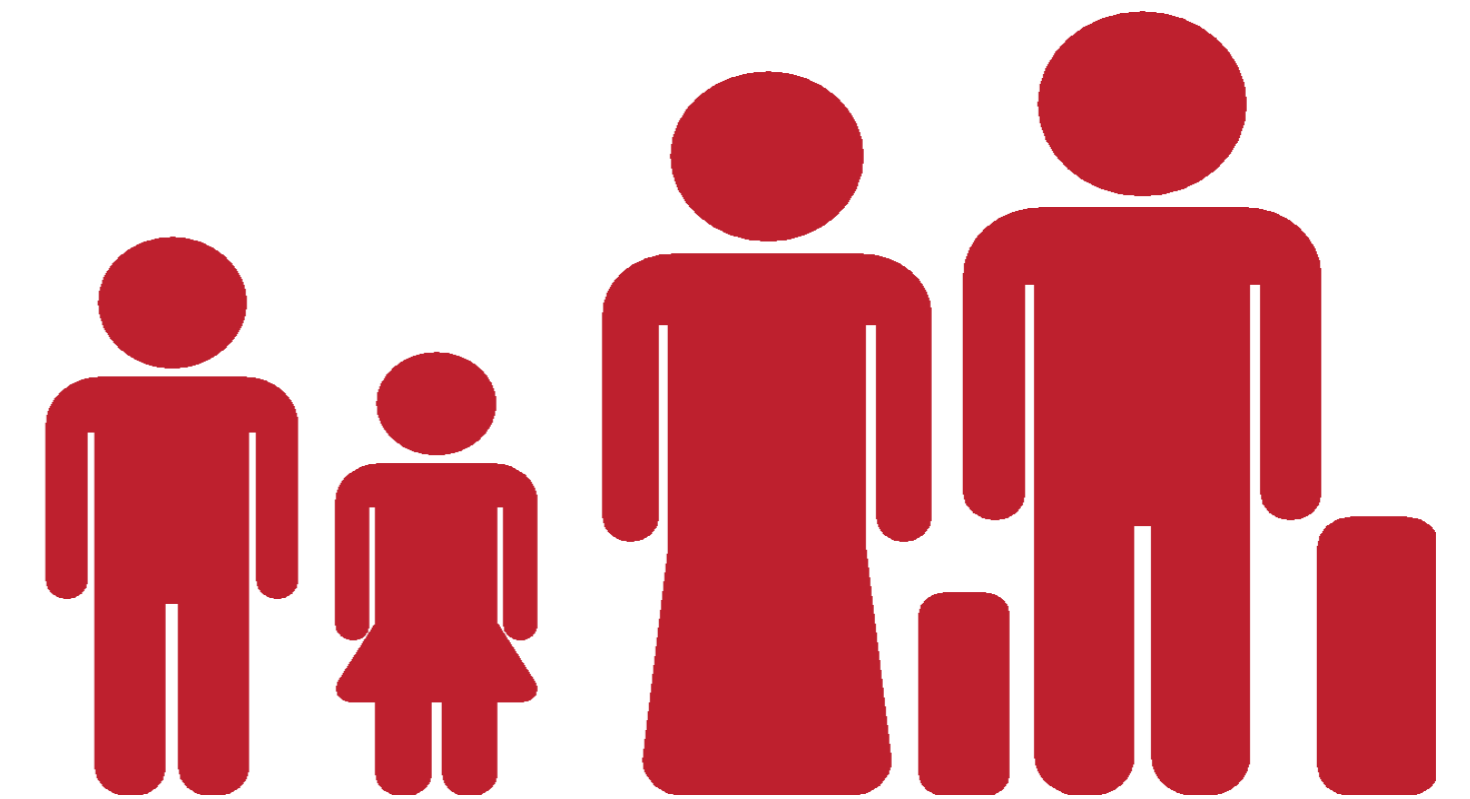
44% think that state should compensate accommodation expenditures and they are in need for it.



# FUTURE CHALLENGES

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- Legal status
- Family reunion
- Integration (community, language, society)
- Employment, social margins
- Education
- Cultural challenges
- From temporary help to common assistance
- Data management
- Accommodation, concentration in cities



# CONTACTS

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<https://vrm.lrv.lt>



**Agneta Ladek**

Adviser to the Minister of the Interior  
of the Republic of Lithuania

[Agneta.Ladek@vrm.lt](mailto:Agneta.Ladek@vrm.lt)

Tel. +370 5 271 7203



