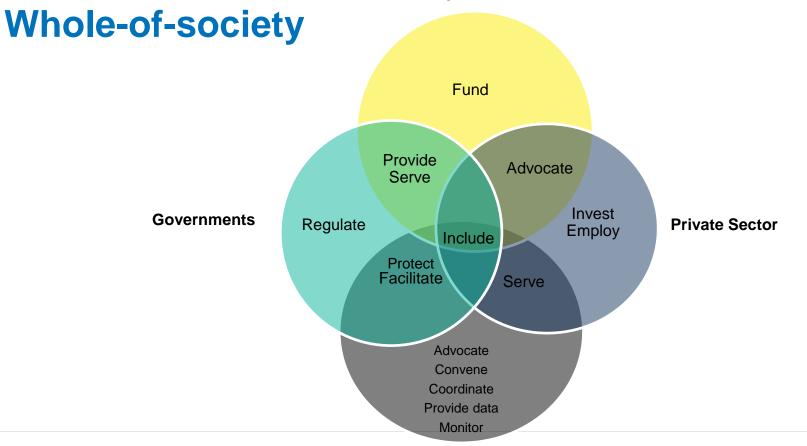
Hiring migrants and refugees Overview of UNHCR-OECD Action Plan



Development actors



UNHCR & Humanitarian



10 Point Action Plan for the hiring of refugees

- Action 1 Navigate the administrative framework
- Action 2 Provide employers with sufficient legal certainty
- Action 3 Identify and verify refugees' skills
- Action 4 Developing skills for job-readiness
- **Action** 5 Match refugee talent with employers' needs
- **Action** 6 Provide equal opportunities in recruitment and combat stereotypes
- Action 7 Prepare the working environment
- Action 👌 Enable long-term employability
- Action 9 Make the business case for hiring refugees
- Action O Coordinate actions between all stakeholders





Information on work permits (#1, 2, 10)

 Jordan: collect & communicate information on issuance of work permits





Skills-recognition through certification (#3)



- Turkey: Certification of training & education with Vocational Qualifications Authority
- Norway, a fast-track online platform for employers to evaluate qualification with Norwegian Agency for Quality Assurance in Education (NOKUT)



Trainings for job-readiness (#4)



- Coursera for Refugees: 4,800 enrolments in 44 countries
 - Hungary: Migrants' Help Association offers computer skills training as part of *European Computer Driving License*



Apprenticeships to enhance employability (#4, 6, 8)

- Tajikistan: 4 month apprenticeships at Sheraton lead to longer-term hires
- **IKEA Switzerland**: 6 month internships





Effective job-matching through coordination (#5, 10)

- Private agencies: ManPower, ADECCO (Ukraine)
- Government employment agencies
- Georgia, Costa Rica, Egypt: Job fairs and engagement with the Chambers of Commerce
- **France** Action Emploi Refugies





Building the business case #9

- Kakuma as a Marketplace (Kenya)
- Regional Immigrant Employment Councils (Canada) support companies to connect refugees and immigrants
- MADE51 artisan initiative: international market reached with refugee-made products

